

**FOR IMMEDIATE RELEASE**

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## **Alternate Access<sup>®</sup> Adds Solid State Fax Server to Product Lineup**

***Multi-Tech FaxFinder<sup>™</sup> appliance has no moving parts, providing greater reliability, and helps companies “go green” by reducing paper usage***

**Raleigh, N.C. (September 30, 2008)** – Alternate Access<sup>®</sup>, a leading provider of converged communications solutions, has added a new solid state fax server to its product offerings. With no moving parts, the Multi-Tech FaxFinder<sup>™</sup> fax solution provides greater overall reliability, as well as standard fax server benefits including reducing office paper and toner usage and waste.

“This economical solution provides distributed faxing capabilities, from a central office to small remote offices as well as to field sales people,” stated Kelly Lumpkin, Alternate Access CEO and director of business development. “In addition, it provides secure, convenient faxing from the desktop, offering a high degree of electronic filing for both sending and receiving faxes”.

This turnkey solution offers greater reliability than traditional fax servers due to the fact that it is a solid state appliance with no moving parts – meaning fewer outages and minimal maintenance. It also offers greater control than fax services. Since the system is installed in-house, companies have instant message delivery and freedom from any “per use” service fees.

The FaxFinder provides an easy transition from conventional fax machines and services, in part because it plugs directly into a power supply and the LAN. Users simply designate an e-mail account and follow a few configuration steps to send and receive faxes directly from the desktop PC.

Unlike fax machines, this fax appliance supports companies who seek to “go green” as it requires no paper or toner. Instead of automatically printing, inbound faxes arrive as PDF files attached to e-mails.

Faxes can easily be sent to multiple, direct fax numbers, reaching specific employees, or sent to one direct office number, reaching one employee’s computer, such as a receptionist, who then quickly forwards each fax to the appropriate employee via e-mail. By receiving faxes as e-mails, they can quickly be forwarded anywhere in the world while ensuring confidentiality.

For more information on the Multi-Tech FaxFinder fax server solution, contact Alternate Access at (919) 831-1860 or visit [www.AlternateAccess.com](http://www.AlternateAccess.com).

## **About Alternate Access**

Founded in 1993, Raleigh, North Carolina-based Alternate Access is celebrating 15 years of providing intelligent business phone systems to small-business and branch-office clients locally and nationwide. Their innovative phone system solutions help increase profits by boosting staff performance and efficiency, enhancing customer service, and adding management reporting capabilities - all while decreasing labor and infrastructure costs. Products include IP-PBX with Voice over IP, fax servers, unified messaging, Web collaboration, interactive voice response and call center applications, headsets and specialty phones. By employing extensive experience and best practices, award-winning Alternate Access works in partnership with its customers to build creative yet cost-effective solutions. For more information on Alternate Access visit [www.AlternateAccess.com](http://www.AlternateAccess.com).