

## Alternate Access Quarterly

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### Holiday Closings

Alternate Access will be closed:  
Wednesday July 4, 2007

### Alternate Access In Print

The Alternate Access Floral-ProfitCenter Dashboard™ product was featured in the "What's New" section of *Florist's Review Magazine's* July 2007 issue. FPC Dashboard is a 'sister' product to Alternate Access Dashboard™ which visually broadcasts real-time call center statistics for any industry.

### Kudos

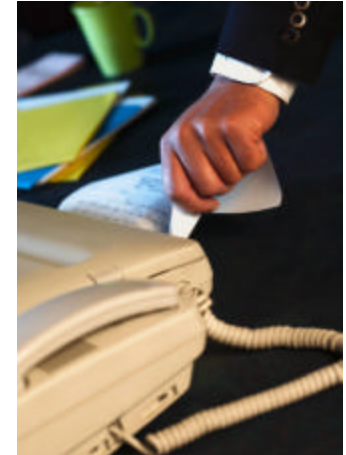
Kudos to Alternate Access President Adrienne Lumpkin. Adrienne won the Woman Business Owner of the Year award from the Raleigh NAWBO Chapter. NAWBO is a national professional organization for woman business owners. Visit our Newsroom under About Us to read more about this prestigious award.



## Fax Servers

Does the scene to the right seem all too familiar to you-missing or damaged fax pages, faxes being mis-delivered, walking to the fax machine only to find that it busy? By implementing a fax server, faxes can be sent easily and securely just like an email. And productivity is no longer squandered while waiting for the fax machine to become available. When you receive a fax through your PC, you can logically organize and archive received faxes, ensure the confidentiality of sensitive information, and forward them like emails when appropriate.

There are some additional added benefits of a fax server; since e-faxes can be filed with other electronic documents, there is no need to find more "filing space" in the filing cabinets. Additionally, there is no need to order extra toner or paper since faxes are printed on demand. For more information on Fax Servers and their benefits, visit the Products Section of our Website or contact us!



## Power Surge

The "dog days" of summer are upon us and with those steamy days comes erratic, and sometimes violent, weather.

Protect your equipment against power surges and outages. Follow these simple rules to ensure you aren't left in the dark and without phone service this summer.

- ?? Be sure to replace UPSes (uninterruptible power supplies) every few years.
- ?? Make sure you are plugging your devices into the battery back up ports on the UPS
- ?? Install power chute or monitoring software on your server to monitor the performance of your UPS
- ?? Check the power requirements for each device to ensure you have the proper power capacity to keep your system running longer than the anticipated outage.
- ?? Never overload a UPS by plugging all of your devices into a single unit
- ?? Be sure to purchase a UPS that meets your power consumption needs



## Take A Tour

Take a tour of TeleVantage and learn how an IP-PBX solution can help your business.

Visit our IP-PBX page under the Products section of our website: [www.AlternateAccess.com](http://www.AlternateAccess.com)